

Human Systems Integration (HSI) in Acquisition

Integrating
Human Concerns
into Life Cycle
Systems Engineering

Management Guide

HSI Domain and Acquisition Phase Guides also Available

Report Documentation Page

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14. ABSTRACT

Human Systems Integration (HSI) encompasses the interdisciplinary technical and management processes for integrating human considerations within and across all system elements; an essential enabler to systems engineering practice. HSI processes facilitate trade-offs among human-centric domains without replacing individual domain activities, responsibilities, or reporting channels. The human-centered domains with recognized application to HSI include: Manpower, Personnel, Training, Human Factors Engineering, Survivability, Environment, Safety, Occupational Health, and Habitability.

15. SUBJECT TERMS

Management Guide, Acquisition, Human Systems Integration, HSI, Analysis of Alternatives, Capability Development Document, Initial Capabilities Document, Life Cycle Management Plan, AoA, CJCSI, DoD, DoDI 5000.02, ESOH, ICD, LCMP, MER, SE, SEP, SME, SURVIAC.

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Source Disclaimer: Definitions for acronyms, terms, and tools used in this product came from a variety of Department of Defense sources including Department of Defense Instruction (DODI) 5000.02 and the Defense Acquisition Portal. Definitions for human systems integration and its related domains were

taken from the International Council on Systems Engineering (INCOSE) <u>Systems</u> <u>Engineering Handbook</u> v3.1 Appendix M, August 2007. Tool descriptions were taken from the <u>Directory of Design Support Methods</u> and in some cases from tool web sites. Photography was provided by the Air Force.

This product was produced for the Air Force Human Systems Integration Office (AFHSIO) by Booz Allen Hamilton under the auspices of the Survivability/Vulnerability Information Analysis Center (SURVIAC). Requests for copies and any other questions should be sent to: AFHSIO, 5201 Leesburg Pike, Skyline 3, Suite 1501, Falls Church, VA 22041-3202 or Email: hsi.workflow@pentagon.af.mil

HSI in Acquisition

Integrating Human Concerns into Life Cycle Systems Engineering



Air Force Human Systems Integration Office

Disclaimer: This product contains references to existing and emerging tools currently available and/or in use in Government, academia, and industry. The tools listed are illustrative of what can be used to perform the identified activities and are not exhaustive due to the volume of tools available. The Air Force Human Systems Integration Office, the Air Force, and the Department of Defense do not endorse any specific contractor or commercial product.

Executive Summary

Human Systems Integration (HSI) encompasses the interdisciplinary technical and management processes for integrating human considerations within and across all system elements; an essential enabler to systems engineering practice. HSI processes facilitate trade-offs among human-centric domains without replacing individual domain activities, responsibilities, or reporting channels. The human-centered domains with recognized application to HSI include: Manpower, Personnel, Training, Human Factors Engineering, Survivability, Environment, Safety, Occupational Health, and Habitability.

The goal of HSI is to maximize total system performance, understanding that the human element is an integral part of systems, while minimizing total ownership costs. To be effective, HSI must be conducted as a fundamental part of the overall systems engineering activities within the Air Force Integrated Defense Acquisition, Technology, and Logistics Life Cycle Management System. HSI activities will focus on overall system performance and also on the design and integration of many subsystems, thus making HSI a critical part of the design process.

This guide assumes a basic understanding of DoD Systems Engineering (SE), HSI principles and practices, and acquisition acronyms and terminology. It was developed to depict when HSI activities should be performed to influence system design throughout the SE process. Its purpose is to facilitate domain and systems engineering integration on HSI issues.

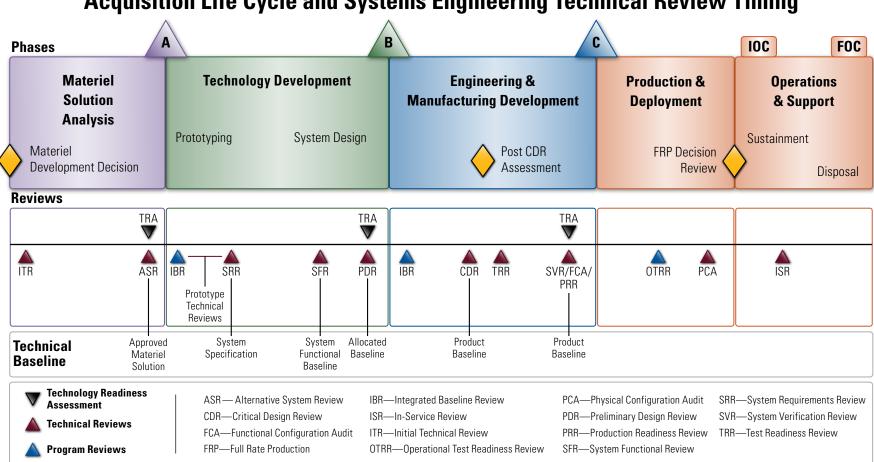
Relevant tasks, tools, and references for HSI and each of the HSI process domains are identified and aligned with existing SE processes and reviews for each acquisition phase. Many of the tasks identified are notional best practices and not all tasks would be performed with every acquisition program.

Three versions of this guide have been produced. This version is organized by acquisition phase. Another version organized by domain is also available as well as a separate, shorter management version which focuses solely on HSI activities. Copies of the other versions can be obtained by contacting AFHSIQ.



Materiel Solution Analysis Phaseì	Operations and Support Phase
Technology Development PhaseFG	AcronymsHG
Engineering & Manufacturing Development PhaseFÌ	GlossaryHÍ
Production & Deployment Phase	Tools

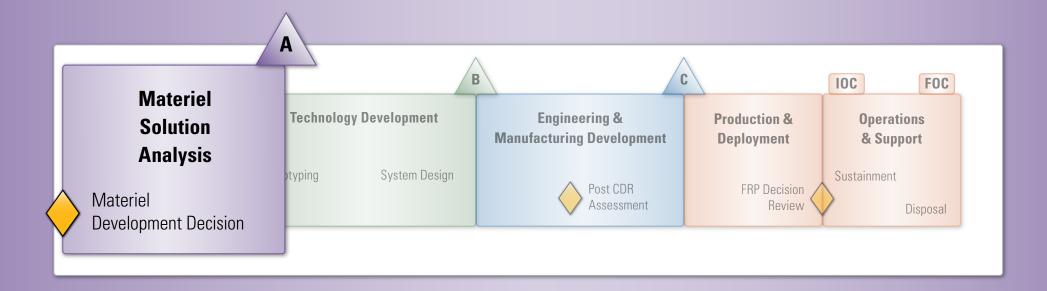
Acquisition Life Cycle and Systems Engineering Technical Review Timing



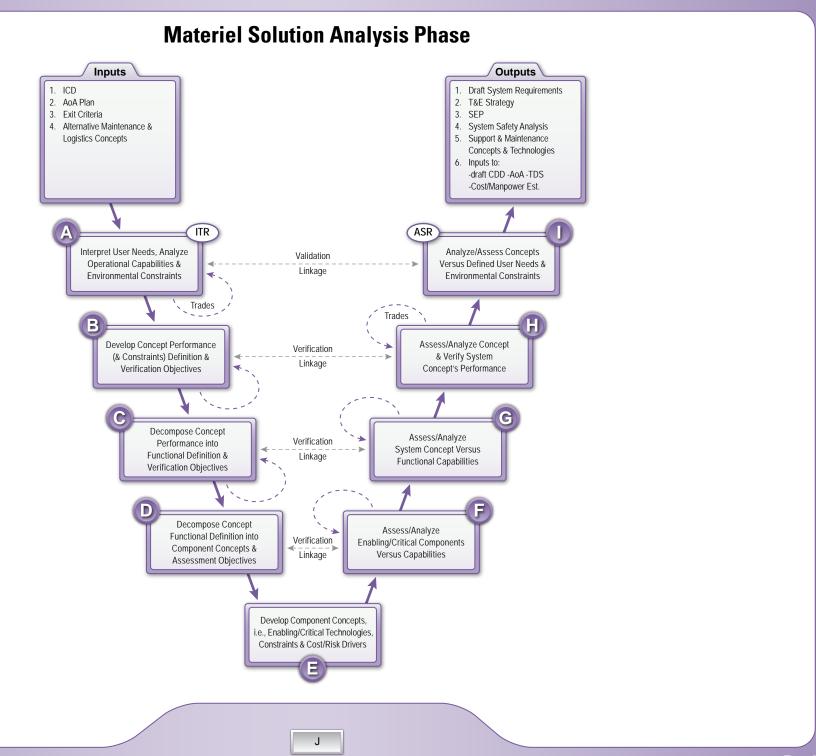
Human Systems Integration



Human Systems Integration (HSI)—Encompasses the interdisciplinary technical and management processes for integrating human considerations within and across all system elements; an essential enabler to systems engineering practice. The HSI processes facilitate trade-offs among the human-centric domains without replacing individual domain activities, responsibilities, or reporting channels. The human-centered domains with recognized application to HSI include: Manpower, Personnel, Training, Human Factors Engineering, Survivability, Environment, Safety, Occupational Health, and Habitability.



Materiel Solution Analysis—The purpose of this phase is to assess potential materiel solutions. The Materiel Solution Analysis Phase begins with the Materiel Development Decision review which is the formal entry point into the acquisition process. The lead DoD Component(s) prepare an AoA study plan to assess preliminary materiel solutions, identify key technologies, and estimate life-cycle costs. The Materiel Solution Analysis Phase ends when the AoA has been completed, materiel solution options for the capability need identified in the approved ICD have been recommended by the lead DoD Component conducting the AoA, and the phase-specific entrance criteria for the initial review milestone have been satisfied. (DODI 5000.02)



Materiel Solution Analysis Phase

Human Systems Integration

Activities for Each Input:

- 1.0 Review available Concept of Operations (CONOPS) and other available data
- 1.1 Select and review Baseline Comparison System(s) (BCS) documentation
- 1.2 Assess potential HSI domain effects
- 1.3 Ensure human constraints are included
- 1.4 Ensure domain points of contact (POCs) are identifed
- 2.0 Set HSI conditions and constraints for consideration in Analysis of Alternatives (AoA)
- 2.1 Collect domain inputs for each alternative
- 2.2 Define trade space and risk associated with each of the domains
- 3.0 Identify, compile, and track domain exit criteria
- 4.0 Set HSI conditions and constraints for consideration in concepts

References:

• CJCSI 3170.01

• AFPD 63-1/AFPD 20-1 • AFI 63-101 & AFI 63-1101 • AFI 63-1201 · Domain-specifc policies

• DODI 5000.02 & DODD 5000.01

Defense Acquisition Guidebook (DAG)

- 4.1 Collect domain inputs for each concept
- 4.2 Define trade space and risk associated with each domain and provide inputs for each concept

- 5. Support & Maintenance Concepts & Technologies
 - 4.2 Provide domain trade-off impacts 5.0 Summarize domain trade-off inputs 5.1 Provide consolidated domain inputs

The numbers in the Activities boxes correspond to the numbers In the Inputs and Outputs boxes.

- CATIA
- HSI Requirements Guide

Activities for Each Output:

human constraints

3.0 Write draft HSI Plan

1.0 Collect domain requirements inputs

2.1 Provide domain inputs as applicable

4.1 Collect domain impacts and costs

1.1 Ensure draft system requirements include

2.0 Determine which HSI domains can be tested

4.0 Ensure each domain reviews the Environment,

Safety and Occupational Health (ESOH)

hazard and risk analysis for each system

[e.g., the Preliminary Hazard List (PHL)]

6.0 Provide HSI and domain inputs as applicable

• IMPRINT

Inputs Outputs 1. ICD Draft System Requirements 2. AoA Plan 2. T&E Strategy 3. Exit Criteria 3. SEP 4. Alternative Maintenance & 4. System Safety Analysis Logistics Concepts 6. Inputs to: -draft CDD -AoA -TDS -Cost/Manpower Est. ASR Interpret User Needs, Analyze Analyze/Assess Concepts Validation Versus Defined User Needs & Operational Capabilities & Linkage **Environmental Constraints Environmental Constraints** Trades Trades **Develop Concept Performance** Assess/Analyze Concept Verification (& Constraints) Definition & & Verify System Linkage Verification Objectives Concept's Performance Decompose Concept Assess/Analyze Verification Performance into System Concept Versus Functional Definition & Linkage **Functional Capabilities** Verification Objectives Decompose Concept Assess/Analyze Functional Definition into Verification **Enabling/Critical Components** Component Concepts & Linkage Versus Capabilities Assessment Objectives Develop Component Concepts, i.e., Enabling/Critical Technologies, Constraints & Cost/Risk Drivers

Materiel Solution Analysis: Human Systems Integration



- Assess and identify applicable HSI limitations pertaining to environmental issues such as system threats, usage environment, support environment, doctrine, and operational concepts
- Assess and identify applicable HSI limitations pertaining to resources such as the industrial base, notional available development, operation and support budgets, and required date for system felding
- Assess and identify applicable HSI limitations on the technology base to be used for concept maturation
- Review applicable HSI limitations in statutory and regulatory documents such as the Federal Acquisition Regulation, the DoD 5000-series, CJCSM/I guidance, etc.
- Ensure all HSI drivers of the concept definition are completely captured and managed as an integral human-centered system



- Analyze and assess trade space and HSI risks for each alternative concept
- Define and relate human performance to capability needs and draft CONOPS
- Define test requirements needed to evaluate the ability of the matured system concept(s) to meet requirements of verification planning
- Assess and document derived HSI requirements at the system performance level



- Translate concept-level HSI criteria (e.g., applicable HSI impacts, human performance limitations, domain-specifc risks, tactical system, support system, training system, etc.) into functional requirements
- Analyze and assess trade space and HSI risks against desired functional performance in accordance with draft CONOPS
- Enable verification planning for test and evaluation of matured concept functionality as defined in system function allocation



- Analyze allocation of concept functions into component concepts and assessment objectives OR apply identifed HSI constraints to analyze and define concept component design requirements
- Test and evaluate HSI component-level requirements through verification planning



- Ensure that HSI is adequately addressed in analyses, modeling and simulation, demonstrations, etc.
- Review historical information (e.g., successes, mishaps, lessons learned, poor human performance, etc.)



- Assess HSI impacts when rating component concept alternatives
- Review results of hardware and software modeling, simulations, demonstrations, and prototypes to verify the satisfaction of component-level HSI requirements



- Ensure that HSI attributes are integrated to support overall capability
- Assess HSI functional-level impacts of rating concept alternatives
- Review results of hardware and software modeling, simulations, demonstrations, and prototypes to verify that functional-level HSI requirements have been satisfed



- Assess each system concept against identifed HSI criteria and requirements
- Document critical HSI risks, mitigations, and potential trade-offs for each concept alternative
- Rate concept alternatives at this level to identify critical HSI risks and mitigation control measures



- Ensure that HSI considerations are included in the identification of advantages/ disadvantages for each approach
- Ensure that enabling technologies address HSI considerations



- Review Cost Analysis Requirements Description (CARD)-like documents to confrm that HSI
 has been included in the system overview, risk and system operation concept
- Verify that HSI inputs are included throughout the program's cost estimate
- Verify that HSI domain requirements are included and presented in sufficient detail to support a valid program cost estimate
- Provide HSI inputs to refect the chosen materiel solution approach
- Provide HSI assumptions, risks, and cost drivers

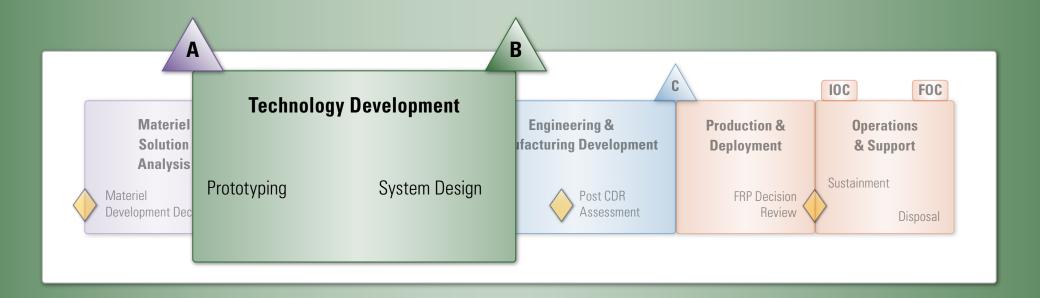


- Review AoA and evaluate multiple alternatives for the system
- Verify that system requirements are consistent with user needs and applicable HSI domain standards
- Provide HSI inputs and risks for alternative materiel solutions that have been identifed

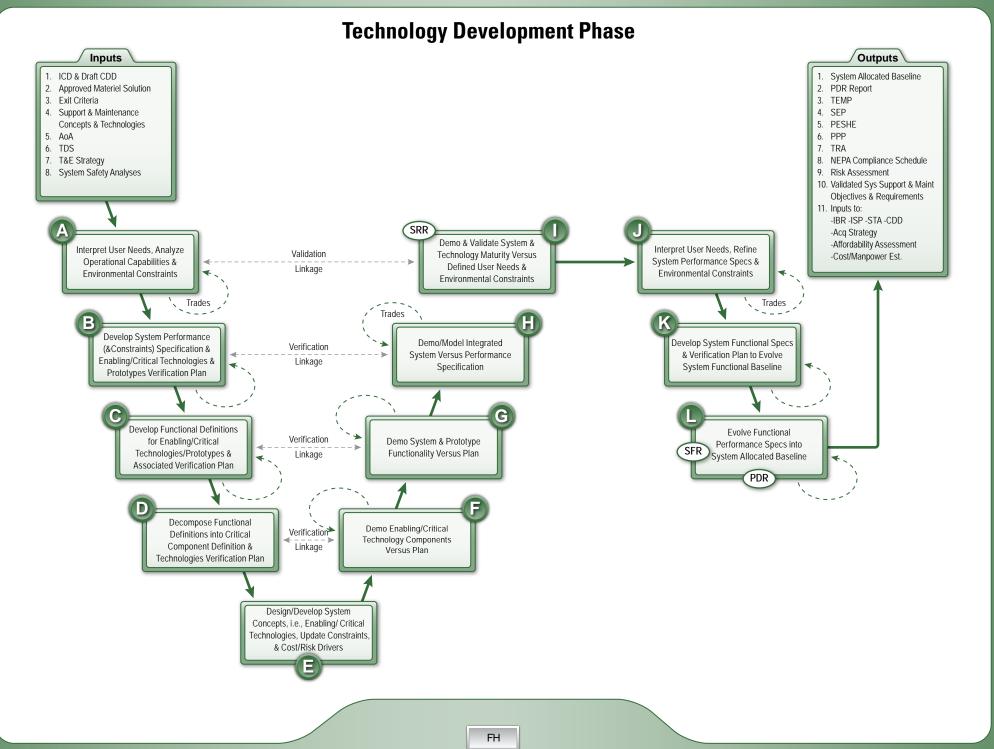


- Participate in <u>AoA</u> to ensure that HSI considerations have been addressed in the assessment of advantages and disadvantages
- Participate in trade studies to identify potential HSI hazards and risks, to ensure that HSI
 criteria are included in this phase

The letters on this page correspond with the letters on the previous page and are associated with the respective SE step boxes.



Technology Development—The purpose of this phase is to reduce technology risk, determine and mature the appropriate set of technologies to be integrated into a full system, and to demonstrate critical technology elements on prototypes. Technology Development is a continuous technology discovery and development process reflecting close collaboration between the S&T community, the user, and the system developer. It is an iterative process designed to assess the viability of technologies while simultaneously refining user requirements. (DODI 5000.02)



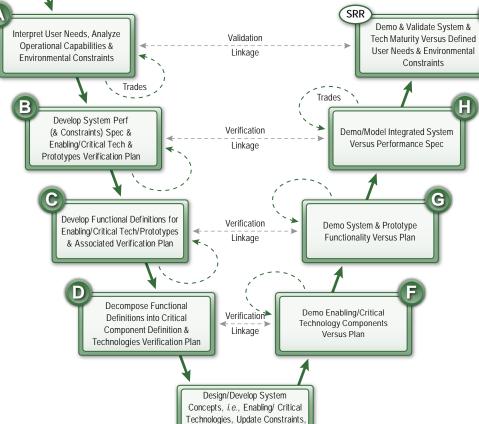
Technology Development Phase (Inputs)

Human Systems Integration

Activities for Each Input:

- 1.0 Update HSI domain effects
- 1.1 Review and update human constraints
- 2.0 Identify trade-off opportunities among domains
- 2.1 Evaluate requirements against concepts
- 2.2 Assess domain risks and impacts
- 3.0 Identify the key risks
- 3.1 Develop ESOH hazard and risk analysis (e.g., PHL)
- 4.0 Assess HSI domain inputs for maintenance and support strategies
- 5.0 Identify associated risks for each alternative
- 5.1 Provide domain inputs for each alternative
- 5.2 Identify alternatives' strengths and weaknesses based on HSI domain trade-offs
- 6.0 Review domain inputs for proposed capabilities
- 6.1 Identify candidate HSI technologies for maturation based on Total Risk Assessment (TRA)
- 7.0 Prioritize HSI domain requirements for the chosen materiel solution
- 7.1 Distinguish risk controls and mitigation technologies
- 7.2 Verify process for HSI domain requirements verification
- 8.0 Develop safety analysis for each concept
- 8.1 Coordinate within domains to identify hazards

Inputs 1. ICD & Draft CDD 2. Approved Materiel Solution 3. Exit Criteria 4. Support & Maintenance Concepts & Technologies 6. TDS 7. T&E Strategy 8. System Safety Analysis



& Cost/Risk Drivers

The numbers in the Activities boxes correspond to the numbers In the Inputs and Outputs boxes.

- DODI 5000.02 & DODD 5000.01
- DAG
- CJCSI 3170.01
- AFPD 63-1/AFPD 20-1
- AFI 63-101 & AFI 63-1101
- AFI 63-1201
- · Domain-specifc policies

Tools: • IMPRINT

CATIA

• <u>IPME</u>

Technology Development Phase (Inputs): Human Systems Integration



- Identify critical HSI technology needs
- Assess HSI domain-specifc technology maturity to minimize impact on HSI domains



- Ensure HSI criteria are traceable back to defined system capabilities and constraints
- Identify HSI requirements in any system or subsystem performance specification, solicitation, contract, and evaluation criteria
- Define HSI test requirements for identifed technologies



- Defne HSI criteria for weapon system, support, equipment, and training systems
- Assess HSI impacts from technology trade-offs or refinements
- Defne HSI test requirements for identifed technologies



- Update system HSI criteria
- Assess HSI impacts on hardware and software elements (physical interfaces, functional interfaces, standards, and existing technologies)
- Understand HSI impacts for system-of-systems technology
- Define HSI testing and validation requirements for critical system components



- Address HSI risk areas within modeling and simulation demonstrations and analyses
- Identify and evaluate HSI constraints and risks associated with the overall system
- Revise HSI cost and risk drivers based on technology testing and validation



- Integrate evaluations of critical technologies across all functional areas
- Validate technology components against system component HSI requirements
- Participate in and evaluate demonstrations for HSI impacts with new technology components



- Evaluate critical technologies from an HSI perspective
- Review demonstration results for HSI-related constraints, risks, and opportunities
- Assess HSI impacts associated with trade-offs or component refinements



- Evaluate critical technologies from an HSI perspective
- Ensure HSI is properly refected in modeling and simulation engineering development models
- Review demonstration results for HSI-related constraints, risks, and opportunities
- Assess HSI impacts associated with accepted technology risks and system capabilities



 Ensure applicable HSI elements are embedded in the System Performance Specification and associated system development plans



- Validate HSI criteria against user requirements
- Ensure HSI requirements have been included in the Systems Performance Specification
- Ensure all HSI performance requirements that affect system requirements derived from the <u>Capability Development Document (CDD)</u> are testable and defined in the system functional baseline
- Ensure that HSI risks are included in the comprehensive risk assessment



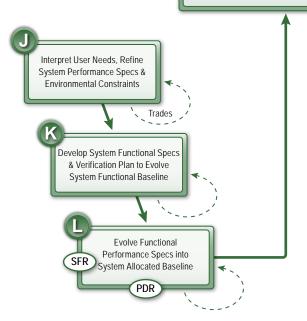
- Participate in <u>AoA</u> to ensure that HSI considerations have been addressed in the assessment of advantages and disadvantages
- Ensure trade space and risks analyzed include HSI considerations and are assessed against available technologies

The letters on this page correspond with the letters on the previous page and are associated with the respective SE step boxes.

Human Systems Integration

Outputs

- 1. System Allocated Baseline
- 2. PDR Report
- 3. TEMP
- 4. SEP
- 5. PESHE
- 6. PPP
- 7. TRA
- 8. NEPA Compliance Schedule
- 9. Risk Assessment
- 10. Validated Sys Support & Maint Objectives & Requirements
- 11. Inputs to:
 - -IBR -ISP -STA -CDD
 - -Acq Strategy
 - -Affordability Assessment
 - -Cost/Manpower Est.



References:

- DODI 5000.02 & DODD 5000.01
- DAG
- CJCSI 3170.01
- AFPD 63-1/AFPD 20-1
- AFI 63-101 & AFI 63-1101
- AFI 63-1201
- · Domain-specifc policies

The numbers in the Activities boxes correspond to the numbers In the Inputs and Outputs boxes.

Activities for Each Output:

- 1.0 Incorporate domain considerations into baseline parameters
- 1.1 Identify domain performance requirements
- 1.2 Assign requirements to system components
- 2.0 Address all HSI concerns
- 2.1 Document HSI issues, concerns, risks, and action items
- 3.0 Provide HSI inputs for testing
- 3.1 Ensure HSI risk areas will be tested
- 3.2 Identify preliminary HSI test techniques
- 4.0 Include HSI planning
- 4.1 Include HSI inputs throughout
- 5.0 Include HSI integration strategy, risks, responsibilities, and hazard tracking process
- 6.0 Provide HSI inputs as needed
- 7.0 Update risk mitigation technology readiness levels
- 8.0 Review and update checklist items
- 9.0 Reassess HSI risks
- 9.1 Update HSI risks and inputs to other technology areas
- 10.0 Provide HSI inputs to support and maintenance requirements
- 11.0 Participate in compilation of the inputs with HSI
- 11.1 Provide HSI requirements and domain inputs as applicable
- 11.2 Update the Manpower Estimate Report (MER)

Tools:

- IMPRINT
- CATIA
- <u>IPME</u>

Technology Development Phase (Outputs): Human Systems Integration



- Develop HSI profle and system boundaries across the life cycle
- Embed HSI in requirements and acquisition documentation i.e., Initial Capabilities Document (ICD), <u>CDD</u>, <u>Acquisition Program Baseline (APB)</u>, Systems Engineering Plan (SEP), Human Systems Integration Plan (HSIP), Test and Evaluation Master Plan (TEMP), <u>Life Cycle</u> Management Plan (LCMP), etc.
- Identify, develop, and document HSI-critical requirements and verify they are included in the requirements tracking system
- Include ESOH assessment (reference updated <u>DAG, Chapter 4–Systems Engineering</u>)



- Conduct HSI analysis and develop HSI risk metrics
- Research all subsystem Human-Machine Interface (HMI) and HSI requirements
- Review all trade studies for HSI impacts
- Expand HSI analysis to include functional specifications
- Verify HSI-critical functional specifications are included in requirements tracking system and in the System Verification Plan
- Verify <u>National Environmental Policy Act Executive Order (NEPA/EO) 12114</u> requirements are being met at proposed testing and training locations
- Provide HSI updates for demilitarization/disposal planning
- Identify HSI requirements in system or subsystem solicitations or contracts



- Review updated ESOH hazard and risk analysis for HSI impacts [e.g., Preliminary Hazard Analysis (PHA), System Hazard Analysis (SHA), Subsystem Hazard Analysis (SSHA), and Operations and Support Hazard Analysis (O&SHA)
- Review HSI-derived requirements for component, subsystem, and system to include test requirements
- Provide updated input for demilitarization/disposal planning
- Expand and update HSI limitations, risks, and attributes as detailed design specifications evolve
- Verify HSI-critical design specifications are included in requirements tracking system, detailed design specifications, and in <u>Configuration Item (CI)</u> Verification Plan
- Address HSI in the Preliminary Design Review (PDR)



- Address HSI requirements in the system functional baseline and in conjunction with the lower-level performance requirements
- Ensure requirements, metrics, and development efforts associated with HSI are included in the program documentation and LCMP
- Ensure system requirements and the functional baseline are suffciently detailed to enable a
 reasonable cost estimate

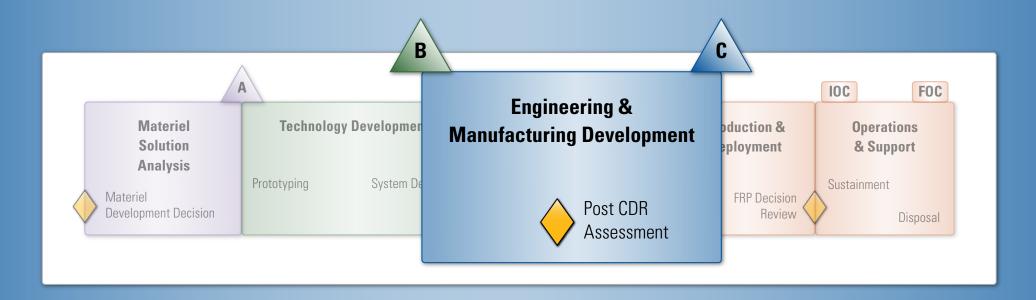


- Ensure domain-specific performance requirements are included in the preliminary design
- Review subsystem requirements to address HSI issues
- Ensure HSI design factors have been reviewed and included where needed in the overall system design
- Ensure HSI risks are identifed and manageable
- Ensure 100% of all safety-critical drawings are complete
- Ensure requirements, metrics, and development efforts associated with HSI are included in the program documentation and LCMP
- Evaluate the preliminary design for possible risks, design shortfalls, and undocumented requirements

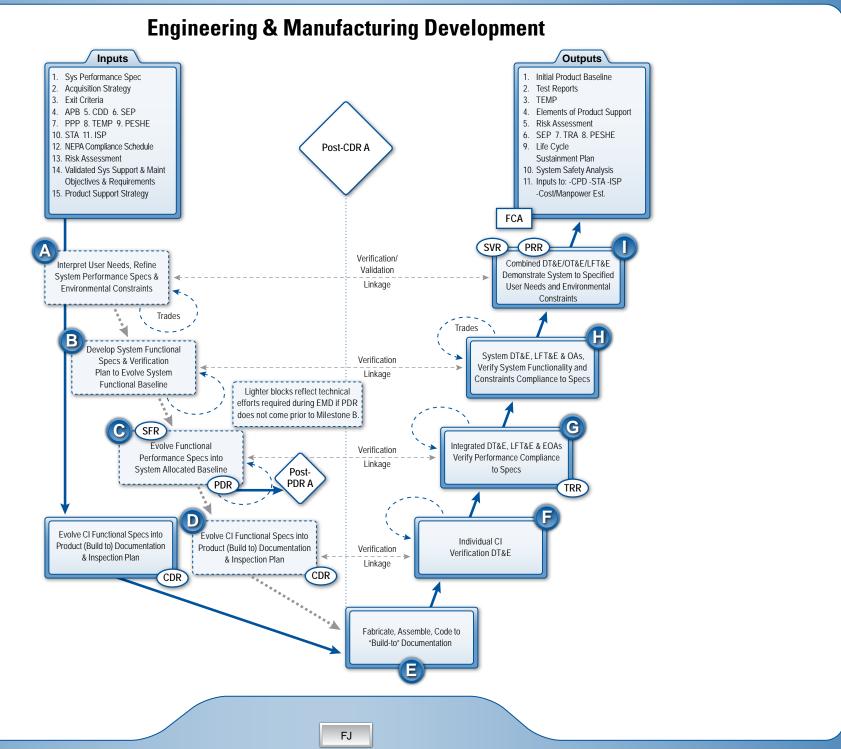


- Conduct trade studies on threshold and objective levels of HSI requirements as the design matures
- Refne HSI-related key performance parameter thresholds and objectives with approval
 of requirements authority
- Participate in HSI-critical trade studies
- · Review results of all trade studies
- Coordinate with other HSI domains to assess trade-offs within HSI and determine technology readiness

The letters on this page correspond with the letters on the previous page and are associated with the respective SE step boxes.



Engineering and Manufacturing Development—The purpose of the EMD Phase is to develop a system or an increment of capability; complete full system integration (technology risk reduction occurs during Technology Development); develop an affordable and executable manufacturing process; ensure operational supportability with particular attention to minimizing the logistics footprint; implement human systems integration (HSI); design for producibility; ensure affordability; protect CPI by implementing appropriate techniques such as anti-tamper; and demonstrate system integration, interoperability, safety, and utility. (DODI 5000.02)



Activities for Each Input: 1.0 Update HSI performance criteria 1.1 Ensure domain-specifc inputs are included 2.0 Provide HSI inputs as required 3.0 Update critical domain-specific risks and

mitigation approaches 4.0 Verify HSI criteria are included

6.0 Validate and fnalize HSIP

6.1 Include HSI domain inputs

8.0 Assess HSI risk areas

efforts and results

7.0 Provide HSI inputs as required

8.1 Review modeling and simulation

Evaluation (LFT&E) strategy

hazard tracking process

10.0 Verify HSI content if required

11.0 Verify HSI content if required

tests and analysis 14.0 Provide consolidated HSI inputs to the

and associated plans

15.0 Provide HSI inputs as required

8.2 Develop and document Live Fire Test and

(SMEs) to verify HSI consideration 9.1 Review the Programmatic Environment. Safety, and Occupational Health Evaluation (PESHE) and ensure it includes HSI integration strategy, risks, responsibilities, and

12.0 Review NEPA schedule checklist items for HSI inputs as applicable 13.0 Update HSI risks based on new/recent

support and maintenance requirements

9.0 Coordinate with ESOH Subject Matter Experts

5.0 Update HSI inputs

Human Systems Integration

Inputs

- 1. Sys Performance Spec
- 2. Acquisition Strategy
- 3. Exit Criteria
- 4. APB 5. CDD 6. SEP
- 7. PPP 8. TEMP 9. PESHE
- 10. STA 11. ISP
- 12. NEPA Compliance Schedule
- 13. Risk Assessment
- 14. Validated Sys Support & Maint Objectives & Requirements
- Product Support Strategy

Interpret User Needs, Refine System Performance Specs & **Environmental Constraints** Trades Develop System Functional Specs & Verification Plan to Evolve System Functional Baseline Lighter blocks reflect technical efforts required during EMD if PDR does not come prior to Milestone B. SFR **Evolve Functional** Performance Specs into System Allocated Baseline Post-PDR A Evolve CI Functional Specs into Evolve CI Functional Specs into Product (Build to) Documentation Product (Build to) Documentation & Inspection Plan & Inspection Plan CDR

The numbers in the Activities boxes correspond to the numbers In the Inputs and Outputs boxes.

Tools:

- <u>IMPRINT</u>
- CATIA
- ATB Model
- <u>IPME</u>

- DODI 5000.02 & DODD 5000.01
- DAG
- CJCSI 3170.01
- AFPD 63-1/AFPD 20-1
- AFI 63-101 & AFI 63-1101
- AFI 63-1201
- · Domain-specifc policies

Engineering and Manufacturing Development (Inputs): Human Systems Integration



- Develop HSI profle and system boundaries across the life cycle
- Embed HSI in requirements and acquisition documentation i.e., ICD, CDD, APB, SEP, HSIP, TEMP, LCMP
- Identify and/or develop HSI-critical requirements and verify they are included in the requirements tracking system
- Include ESOH assessment (reference updated <u>DAG</u>, <u>Chapter 4–Systems Engineering</u>)



- Initiate development of HSI analysis and risk metrics
- Review and understand all subsystem HMI and HSI requirements
- Review all trade studies for HSI impacts
- Expand HSI analysis to include functional specifications
- Verify HSI-critical functional specifications are included in the requirements tracking system and in the System Verification Plan
- Verify <u>NEPA/EO 12114</u> requirements are being met at proposed testing and training locations
- Provide updated input for demilitarization/disposal planning



- Review updated system safety and ESOH hazard and risk analysis for HSI impacts (e.g., PHA, SHA, SSHA, and O&SHA)
- Review HSI-derived requirements for component, subsystem, and system to include test requirements
- Provide updated input for demilitarization/disposal planning
- Expand and update HSI limitations, risks, and attributes as detailed design specifications evolve
- Verify HSI-critical design specifications are included in requirements tracking system, detailed design specifications, and in the CI Verification Plan
- Ensure HSI is addressed as part of the overall PDR



- Review ESOH hazard and risk analysis for HSI impacts (e.g., SSHA, SHA, and O&SHA)
- Update HSI-derived requirements for component, subsystem, and system to include test and inspection requirements
- Identify HSI-critical processes for product baseline build-to documentation and software code-to documentation
- Include system HSI-critical processes and components in inspection plan
- Participate in component design selections
- Review Level of Repair Analysis and Maintenance Task Analysis for HSI impacts
- Verify system HSI-critical design specifications are included in the requirements tracking system and detailed design specifications as necessary



- Ensure HSI requirements are addressed in the system functional baseline in conjunction with the lower-level performance requirements
- Incorporate HSI in system and software assessments
- Ensure requirements, metrics, and development efforts associated with HSI are included in the program documentation and LCMP
- Ensure system requirements and the functional baseline are sufficiently detailed to enable a
 reasonable cost estimate



- Ensure domain performance requirements are included in the preliminary design
- Review subsystem requirements to address HSI issues from all functional areas
- Ensure HSI design factors have been reviewed and included where needed in the overall system design
- Ensure HSI risks are identifed and manageable
- Ensure 100% of all safety-critical drawings are complete.
- Ensure requirements, metrics, and development efforts associated with HSI are included in the program documentation and LCMP
- Evaluate the preliminary design for possible risks, design shortfalls and undocumented requirements



- Update HSI inputs in the risk assessment
- Review CDD requirements to ensure HSI concerns are considered
- Ensure HSI risks are identifed and manageable
- Ensure requirements, metrics, and development efforts associated with HSI are included in the program documentation and LCMP
- Ensure hardware design and software product specifications have adequately addressed all HSI risks



- Participate in HSI-critical trade studies and review results of all trade studies
- Ensure as the design is fnalized, HSI considerations that affect the component level of the system are part of the decision making and trade studies that occur at this level of design
- Coordinate with other HSI domains to assess trade-offs within HSI and determine technology readiness
- Coordinate with systems engineers to provide inputs to trade-offs that affect system and subsystem HSI requirements



- Ensure open HSI issues and risks are documented in the PDR assessment report
- Review documentation for domain-specific requirements, analysis, decisions, and taskings

The letters on this page correspond with the letters on the previous page and are associated with the respective SE step boxes.

References:

• CJCSI 3170.01

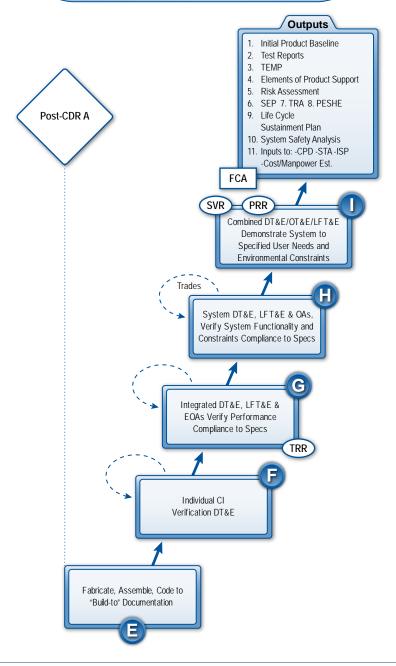
• AFPD 63-1/AFPD 20-1

AFI 63-101 & AFI 63-1101
 AFI 63-1201
 Domain-specific policies

DAG

• DODI 5000.02 & DODD 5000.01

Human Systems Integration



The numbers in the Activities boxes correspond to the numbers In the Inputs and Outputs boxes.

Activities for Each Output:

- Update domain considerations into baseline parameters and reassess domain performance requirements
- 1.2 Integrate subsystem and component requirements
- Identify HSI concerns in modeling and simulation outputs, mock-up tests, and frst article testing
- 3.0 Review and update for HSI issues
- 4.0 Identify HSI aspects of maintenance and logistics
- 5.0 Document residual risks and HSI risk acceptance decisions
- 5.1 Review domain-specific incidents and mishaps that are HSI-related
- 6.0 Update HSIP with HSI-related concerns from technical reviews
- 6.1 Update strategy to refect HSI risks and control measures
- 7.0 Update HSI technology readiness levels from risk considerations
- 8.0 Identify ESOH risks and strategy for integration into SEP and HSIP
- 8.1 Review identifed gaps with ESOH POCs
- 9.0 Update HSI inputs to maintenance and logistics planning
- 10.0 Review System Safety Analysis for accuracy and completeness
- 10.1 Review safety analysis data for HSI opportunities
- 11.0 Provide HSI inputs as required
- 11.1 Update the MER with HSI-relevant content

Tools:

- <u>IMPRINT</u>
- CATIA
- ATB Model
- <u>IPME</u>

Engineering and Manufacturing Development (Outputs): Human Systems Integration



- Evaluate process and design changes as necessary
- Review and recommend HSI updates to the TEMP
- Ensure <u>CI</u> verification Developmental Test and Evaluation (DT&E) procedures include <u>HSI</u> requirements and verification testing
- Initiate HSI risk acceptance reviews and documentation as appropriate



- Update status information on HSI risks and impacts
- Verify integrated DT&E, LFT&E, and Early Operational Assessment (EOA) procedures include appropriate HSI tests and evaluations
- Recommend HSI risk mitigation control measures based on DT&E test results as appropriate
- Initiate HSI risk acceptance reviews and documentation as appropriate
- Ensure <u>NEPA/EO 12114</u> compliance is completed prior to testing



- Ensure tests are conducted that address HSI and all test results are reviewed for hazard control effectiveness
- Update HSI impacts and risks based upon configuration changes
- Provide updated HSI input for demilitarization/disposal planning
- Verify system DT&E, LFT&E and EOA procedures include HSI-appropriate tests
- Recommend HSI risk mitigation measures based on test results
- Provide HSI risk review and acceptance for upcoming test activities, as appropriate
- Verify that HSI test results support specification requirements



- Ensure <u>NEPA/EO 12114</u> compliance is completed prior to testing
- Ensure test results mitigated HSI-relevant challenges
- Update HSI status and analyses based upon confguration changes
- Verify the combined DT&E, LFT&E and EOA procedures include appropriate HSI tests derived from system HSI analyses and reviews
- Recommend HSI risk mitigation measures as necessary
- Provide HSI risk review and acceptance for upcoming test activities as appropriate
- Ensure HSI issues identifed during testing are resolved



- Ensure NEPA/EO 12114 compliance is completed prior to testing
- Ensure test results mitigated HSI-relevant challenges
- Review operational supportability and interoperability certifications for HSI sufficiency
- Identify and characterize any residual HSI risks
- Update HSI status and analyses based upon configuration changes
- Recommend HSI risk mitigation measures, as necessary



- Ensure tests are planned to address identifed HSI requirements
- Ensure test procedures and planning are complete and compliant for HSI
- Verify that identifed HSI risk levels are acceptable to the program leadership
- Ensure operations and support HSI risks are fully documented and made available to testers



- Ensure system functionality is assessed and determine if it meets HSI requirements documented in the functional baseline
- Ensure adequate HSI metrics are in place
- Ensure HSI risks are identifed and manageable
- Review manufacturing processes to ensure the manufacturer has addressed HSI issues, focusing on environment, safety, packaging, and transportation
- Reassess production readiness in the event of significant manufacturing process changes (i.e., new locations or subcontractors)



- Ensure HSI risks are identifed and manageable
- Ensure changes made during Engineering and Manufacturing Development do not degrade HSI in either the materials or manufacturing processes



- Confrm the HSI performance requirements achieve their functions during testing
- Ensure HSI concerns are addressed when reviewing the <u>CI's</u> test/analysis data, including software unit test results, to validate the intended function or performance stated in its specification is met
- Audit HSI functional requirements against development test results to ensure satisfaction of all requirements

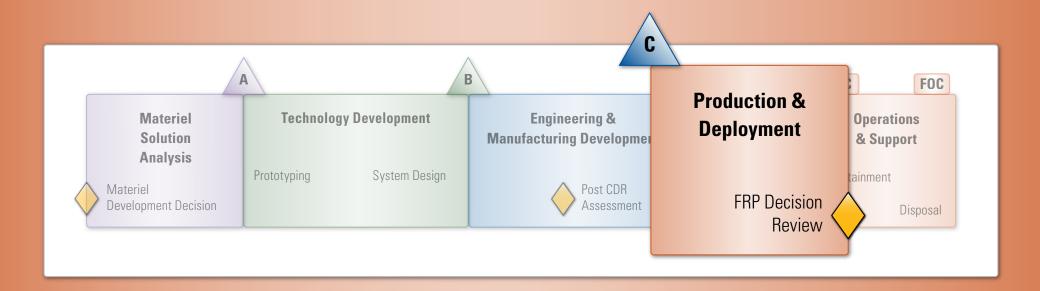


- Ensure as the design is fnalized, HSI considerations that affect the component level of the system are part of the decision making and trade studies that occur at this level of design
- Participate in HSI-critical trade studies to ensure HSI concerns are addressed
- Review results of all trade studies



- Assess HSI risks against exit criteria for this acquisition phase
- Identify those HSI risks that could result in a breach to the program baseline or substantially impact cost, schedule, or performance

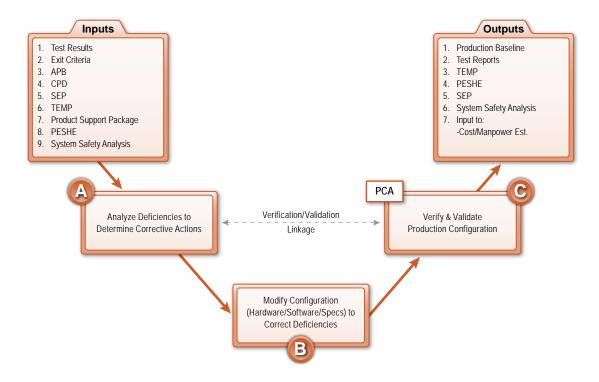
The letters on this page correspond with the letters on the previous page and are associated with the respective SE step boxes.



Production and Deployment—The purpose of the Production and Deployment Phase is to achieve an operational capability that satisfies mission needs.

Operational test and evaluation shall determine the effectiveness and suitability of the system. (DODI 5000.02)

Production & Deployment Phase



Production & Deployment Phase

Human Systems Integration

Activities for Each Input:

- 1.0 Review integrated system results and identify HSI concerns
- 1.1 Document results of HSI-specific testing and identify planned corrective actions as appropriate
- 1.2 Leverage test results for HSI modifications
- 2.0 Document risk control measures of identifed **HSI** constraints
- 3.0 Provide comprehensive HSI program inputs as required
- 4.0 Update HSI requirements and performance attributes to the system
- 5.0 Update strategy for incorporating HSI risk management into SE
- 5.1 Update HSIP with HSI-related concerns from operational test results
- 6.0 Monitor test planning to ensure HSI risk areas are being addressed
- 6.1 Revise to refect modifications in HSI testing approach
- 7.0 Provide HSI updates to product support plans
- 8.0 Ensure inclusion of HSI risks and strategy for integration into SEP
- 9.0 Continue to monitor and track ongoing analysis results for HSI opportunities
- 9.1 Update with HSI inputs as required

Outputs 1. Production Baseline

- 1. Test Results
- 2. Exit Criteria
- 3. APB
- 4. CPD
- 5. SEP
- 6. TEMP

Inputs

- 8. PESHE

2. Test Reports 3. TEMP 4. PESHE 5. SEP 6. System Safety Analysis 7. Product Support Package 7. Input to: -Cost/Manpower Est. 9. System Safety Analysis PCA

Activities for Each Output:

- 1.0 Provide HSI updates based on Low Rate Initial Production (LRIP) and test results as required
- 2.0 Review test results for any HSI concerns and ensure appropriate corrective actions will be taken to address shortfalls.
- 2.1 Ensure trade-off decisions address HSI
- 3.0 Incorporate HSI-relevant data and further testing requirements
- 4.0 Coordinate with ESOH SME's for any required updates
- 4.1 Verify compliance with NEPA provisions
- 5.0 Update HSI risks and strategy for integration
- 5.1 Revise to refect changes in HSI data or strategies
- 6.0 Review and include HSI inputs as required
- 7.0 Revise MER to refect domain-specifc changes and impacts

References:

- DODI 5000.02 & DODD 5000.01
- DAG
- CJCSI 3170.01
- AFPD 63-1/AFPD 20-1
- AFI 63-101 & AFI 63-1101
- AFI 63-1201
- · Domain-specifc policies

Verification/Validation Analyze Deficiencies to Verify & Validate Determine Corrective Actions Production Configuration Linkage Modify Configuration (Hardware/Software/Specs) to Correct Deficiencies

Tools:

• IMPRINT

The numbers in the Activities boxes correspond to the numbers In the Inputs and Outputs boxes.

Production and Deployment: Human Systems Integration



- Review defciency reports (DR) for HSI implications
- Participate in development of HSI mitigation measures
- Participate in Confguration Control Board (CCB) to include reviewing <u>Engineering Change</u>
 <u>Proposals (ECPs)</u> for HSI implications
- Analyze effectiveness of recommended <u>NEPA/EO 12114</u> mitigation measures, and potential impacts on the natural environment
- Participate in planning of build, modification, verification, and test activities for the proposed design solution
- Assess the proposed design solution for correction of HSI defciencies



- Verify HSI system requirements and constraints at testing and training locations
- Identify HSI-critical design and verification requirements
- Provide HSI risk review and acceptance for upcoming test activities as appropriate
- Balance HSI recommendations with system cost, schedule, and performance risks

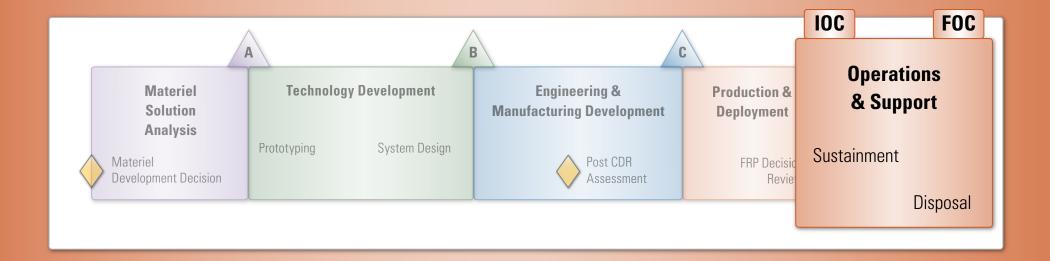


- Verify and validate HSI-critical design configuration
- Monitor testing and test results to validate HSI-relevant modifications are effective
- Incorporate approved HSI changes that resolve HSI issues in the fnal production configuration baseline



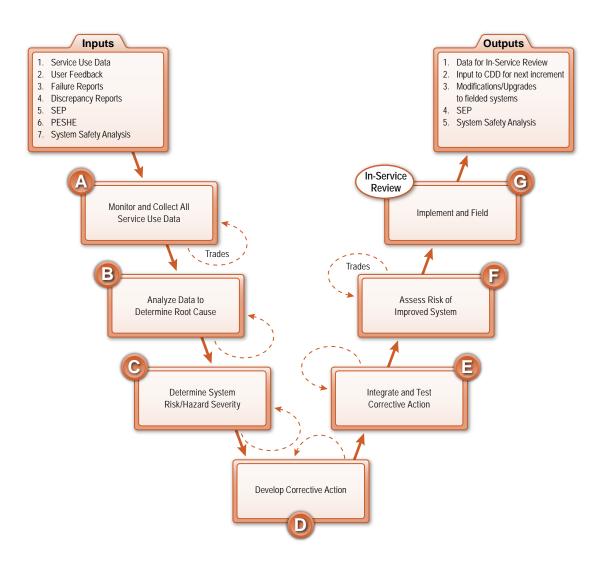
- Ensure human concerns are accounted for with testing, measuring, and controlling within the system
- Ensure HSI concerns are adequately planned, tracked, and controlled when confirming the manufacturing processes, quality control system, measurement, test equipment, and training
- Ensure the procured data package matches the as-built confguration
- Identify hazardous materials and processes in the technical data package

The letters on this page correspond with the letters on the previous page and are associated with the respective SE step boxes.



Operations and Support—The purpose of the Operations and Support Phase is to execute a support program that meets material readiness and operational support performance requirements, and sustains the system in the most cost-effective manner over its total life cycle. Operations and Support has two major efforts, Life-Cycle Sustainment and Disposal. (DODI 5000.02)

Operations & Support Phase



Operations & Support Phase

Human Systems Integration

Activities for Each Input:

- 1.0 Review HSI-related incident and mishap data reports
- 1.1 Identify HSI-related maintenance issues
- 1.2 Provide HSI inputs and constraints to system modifications
- 2.0 Solicit user inputs to identify HSI issues
- 2.1 Participate in system HSI working groups to highlight HSI opportunities

Inputs

- 3.0 Review HSI-related incident and mishap data reports
- 3.1 Ensure domain SMEs review relevant reports
- 4.0 Review and analyze for HSI issues
- 4.1 Provide HSI inputs to trade-off analysis
- 5.0 Update strategy for merging HSI risk management into SE
- 5.1 Update HSIP
- 6.0 Ensure inclusion of HSI risks and strategy for incorporation into PESHE
- 7.0 Revise HSI data and analysis results

1. Service Use Data 1. Data for In-Service Review 2. Input to CDD for next increment 2. User Feedback 3. Modifications/Upgrades 3. Failure Reports 4. Discrepancy Reports to fielded systems 4. SEP 5. SEP 6. PESHE 5. System Safety Analysis 7. System Safety Analysis In-Service Review Monitor and Collect All Implement and Field Service Use Data Trades Trades Analyze Data to Assess Risk of Determine Root Cause Improved System Determine System Integrate and Test Risk/Hazard Severity Corrective Action **Develop Corrective Action**

Activities for Each Output:

- 1.0 Update HSI risk assessment
- 1.1 Review HSI hazards and DRs from operations and maintenance
- Document achievable HSI requirements for each incremental stage
- 2.1 Include HSI inputs as needed
- 3.0 Incorporate HSI analyses, impacts, and defciency data
- 4.0 Review and update

Outputs

- 4.1 Add any modifications and technology developments that are HSI-related
- 5.0 Revise to refect domain-specifc changes as required

References:

- DODI 5000.02 & DODD 5000.01
- DAG
- CJCSI 3170.01
- AFPD 63-1/AFPD 20-1
- AFI 63-101 & AFI 63-1101
- AFI 63-1201
- Domain-specifc policies

Tools:

• <u>IMPRINT</u>

The numbers in the Activities boxes correspond to the numbers In the Inputs and Outputs boxes.

Operations and Support: Human Systems Integration



- Provide system HSI criteria to engineering and logistics staff
- Review data for HSI-influenced hazards (e.g., trend analysis)
- Identify opportunities for technology insertion to reduce HSI risks
- Analyze rates for Class A, B, and C mishaps for the system and subsystems for HSI causal factors
- Review technical data change requests that may impact HSI



- Apply appropriate System Safety Analysis techniques to determine if HSI root causal factors exist
- Evaluate data for HSI implications
- Revise system's hazard analysis and risk tracking systems. Modify system status reports to refect HSI impacts



- Prioritize HSI-related hazards for risk mitigation
- Revise system's hazard analysis and risk tracking systems. Modify system status reports to refect HSI impacts



- Apply system safety order of precedence to HSI corrective actions
- Revise system's hazard analysis and risk tracking systems. Modify system status reports to refect HSI impacts
- Identify requirements for verification of HSI mitigation control measures



- Evaluate test results for risk mitigation effectiveness
- Ensure control measures do not introduce latent problems into other domains, systems, human performance, or processes
- Revise system's hazard analysis and risk tracking systems. Modify system status reports to refect HSI impacts



- Conduct in-depth system analyses to ensure corrective measures and design modifications do not spawn additional deficiencies or degrade human performance
- Recommend deficiency closure to appropriate risk acceptance authorities (updated residual risk)
- Revise system's hazard analysis and risk tracking systems. Modify system status reports to refect HSI impacts



 Continue to monitor and track system health, human performance indicators, mishaps, defciencies, closure actions, mitigation measure effectiveness, and residual risk to validate enhancement efforts



- Ensure that HSI considerations are included during the risk, operational readiness, technical status, and trends assessments in a measurable form
- Substantiate assessments with in-service support budget priorities
- Include System Safety Working Group to support the System Hazard Risk Assessment
- Review and update problem-reporting metrics



- As corrective actions are incorporated into the system, HSI considerations that affect the system should be part of the decision making and trade studies that occur
- Utilize HSI analysis to infuence maintenance and modification trade-off decisions
- Participate in HSI-critical trade studies and review results of all trade studies

The letters on this page correspond with the letters on the previous page and are associated with the respective SE step boxes.

Acronyms

Acronyms

A	AFHS10	Air Force Human Systems Integration Office
	AFI	Air Force Instruction
	AFPD	Air Force Policy Document
	AoA	Analysis of Alternatives
	APB	Acquisition Program Baseline
	ASR	Acquisition Strategy Review
	ATB	Articulated Total Body
B	BCS	Baseline Comparison System
C	CARD	Cost Analysis Requirements Description
	CATIA	Computer Aided Three-Dimensional Interactive Application
	CCB	Configuration Control Board
	CDD	Capability Development Document
	CDR	Critical Design Review
	CDR-A	Critical Design Review Assessment
	CI	Configuration Item
	CJCSI	Chairman of the Joint Chiefs of Staff Instruction
	CJCSM	Chairman of the Joint Chiefs of Staff Manual
	CONOPS	Concept of Operations
D	DAG	Defense Acquisition Guidebook
	DoD	Department of Defense
	DODD	Department of Defense Directive
	DODI	Department of Defense Instruction
	DR	Deficiency Report
	DT&E	Developmental Test and Evaluation

_		
E	ECP	Engineering Change Proposal
	EMD	Engineering and Manufacturing Development
	E0	Executive Order
	EOA	Early Operational Assessment
	ES0H	Environment, Safety, and Occupational Health
F	FCA	Functional Configuration Audit
	FOC	Full Operational Capability
	FRP	Full Rate Production
(H)	HMD	Head-Mounted Display
	нмі	Human-Machine Interface
	HSI	Human Systems Integration
	HSIP	Human Systems Integration Plan
	IBR	Integrated Baseline Review
	ICD	Initial Capabilities Document
	IMPRINT	Improved Performance Research Integration Tool
	IPME	Integrated Performance Modeling Environment
	INCOSE	International Council on Systems Engineering
	IOC	Initial Operational Capability
	ISR	In-Service Review
	ITR	Initial Technical Review
	LCMP	Life Cycle Management Plan
	LFT&E	Live Fire Test and Evaluation
	LRIP	Low Rate Initial Production

Acronyms

MER Manpower Estimate Report
MSA Materiel Solution Analysis

NEPA National Environmental Policy Act
NEPA/EO National Environmental Policy Act/Executive Order

O&S Operations and Support
O&SHA Operations and Support Hazard Analysis
OEM Original Equipment Manufacturer
OTRR Operational Test Readiness Review

PCA Physical Configuration Audit
PDR Preliminary Design Review

PDR-A Preliminary Design Review Assessment

PESHE Programmatic Environment, Safety, and Occupational Health Evaluation

PHA Preliminary Hazard AnalysisPHL Preliminary Hazard ListPOC Point of Contact

PRR Production Readiness Review

SE Systems Engineering
SEP Systems Engineering Plan
SFR System Functional Review
SHA System Hazard Analysis
SME Subject Matter Expert
SRR System Requirements Review

SURVIAC Survivability/Vulnerability Information Analysis Center

Subsystem Hazard Analysis

SVR System Verification Review

SSHA

TD Technology Development

TEMP Test and Evaluation Master Plan

TRA Total Risk Assessment
TRR Test Readiness Review

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Glossary

Glossary

Term	Defnition
Acquisition Program Baseline	Prescribes the key cost, schedule, and performance constraints in the phase succeeding the milestone for which they were developed. (CJCSI 3170.01G)
Analysis of Alternatives	The evaluation of the performance, operational effectiveness, operational suitability, and estimated costs of alternative systems to meet a mission capability. The analysis assesses the advantages and disadvantages of alternatives being considered to satisfy capabilities, including the sensitivity of each alternative to possible changes in key assumptions or variables. (CJCSI 3170.01G)
Baseline Comparison System	A current operational system, or a composite of current operational subsystems, which most closely represents the design, operational, and support characteristics of the new system under development. (DAG)
Capability Development Document	A document that captures the information necessary to develop a proposed program(s). The CDD outlines an affordable increment of militarily useful, logistically supportable, and technically mature capability, supporting a Milestone B decision review. (CJCSI 3170.01G)
Confguration Item	An aggregation of hardware, frmware, computer software, or any of their discrete portions, which satisfes an end use function and is designated by the government for separate configuration management. (DAG)
Engineering Change Proposal	A proposal to the responsible authority recommending that a change to an original item of equipment be considered, and the design or engineering change be incorporated into the article to modify, add or delete, or supersede original parts. (DAG)
Exit Criteria	Program specific accomplishments that must be satisfactorily demonstrated before a program can progress further in the current acquisition phase or transition to the next acquisition phase. (DAG)
First Article Testing	Production testing that is planned, conducted, and monitored by the materiel developer. It includes preproduction and initial production testing conducted to ensure that the contractor can furnish a product that meets the established technical criteria. (DAG)
Life Cycle Management Plan	Concise document that identifes relevant issues and recommends overall acquisition, program management, and life cycle support strategies. (DAG)

Tools

Tools

Name	Description	Applicability	
warne	Description	Domain	Phase
ATB Model (Articulated Total Body Model)	The ATB model is a simulation program developed for the prediction of human body dynamics during aircraft ejection, aircraft crashes, automobile accidents, and other hazardous events. It is used in the Air Force to determine the safety of restraint systems, seats, escape systems, controls and displays, and other equipment in the aircraft cockpit during development. http://www.dtic.mil/dticasd/ddsm/tools.html	Human Systems Integration	• EMD-Inputs/Outputs
		• Safety	• MSA; TD-Inputs
CATIA (Computer Aided Three-Dimensional Interactive Application)	CATIA (V6) is a collective, integrated multi-disciplinary model for product development. CATIA's RFLP approach includes aggregating Requirements, Functional, Logical, and Physical product definitions. Meta-CAD modeling delivers a collaborative, liberated design environment. In addition to 3D system design, CATIA also integrates a 3D human modeling component to simulate human-system interaction in a virtual environment. http://www.3ds.com/products/catia/catia-discovery	Human Systems Integration	MSA; TD-Inputs/Outputs; EMD-Inputs/Outputs
		Human Factors Engineering	• TD-Inputs/Outputs; EMD-Inputs/Outputs
		Habitability	MSA; TD-Inputs/Outputs; EMD-Inputs/Outputs; O&S
HSI Requirements Guide	The HSI Requirements Guide provides templated HSI requirements. This guide's purpose is three-fold: First, to assist requirements writers in documenting solid, unambiguous human requirements in AF and DoD level acquisition documents. Second, to assist HSI domain requirements writers in understanding where they ft into Integrated Defense Acquisition, Technology, and Logistics Life Cycle Management System. Finally, to serve as learning tool/quick reference source for HSI domain representatives who are called upon to assist with writing requirements documents.	• All Domains	•MSA
IMPRINT (Improved Performance Research Integration Tool)	An HSI tool developed by the U.S. Army Research Laboratory, Human Research & Engineering Directorate. It is a dynamic, stochastic discrete event network modeling tool designed to assess the interaction of soldier and system performance throughout the system life cycle—from concept and design through feld testing and system upgrades. http://www.arl.army.mil/ARL-Directorates/HRED/imb/imprint/Imprint7.htm	Human Systems Integration	• All Phases
		Human Factors Engineering	MSA; TD-Inputs/Outputs
		Habitability	MSA; TD-Inputs/Outputs; EMD-Inputs/Outputs; O&S

Tools

Name	Description	Applicability	
		Domain	Phase
IPME (Integrated Performance	IPME is an integrated environment of models intended to help the human factors practitioner analyze human-system performance. IPME provides: a more realistic representation of humans in complex environments, interoperability with other model components and external simulations, enhanced usability through a user-friendly graphical user interface. IPME uses a process-oriented modeling approach and builds upon a SME's accounting of how operator activities are organized or may be organized to meet operational objectives. http://www.maad.com/index.pl/ipme	Human Systems Integration	• TD-Inputs/Outputs; EMD-Inputs/Outputs
Modeling Environment)		Human Factors Engineering	MSA; TD-Inputs/Outputs; O&S

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Air Force Human Systems Integration Office